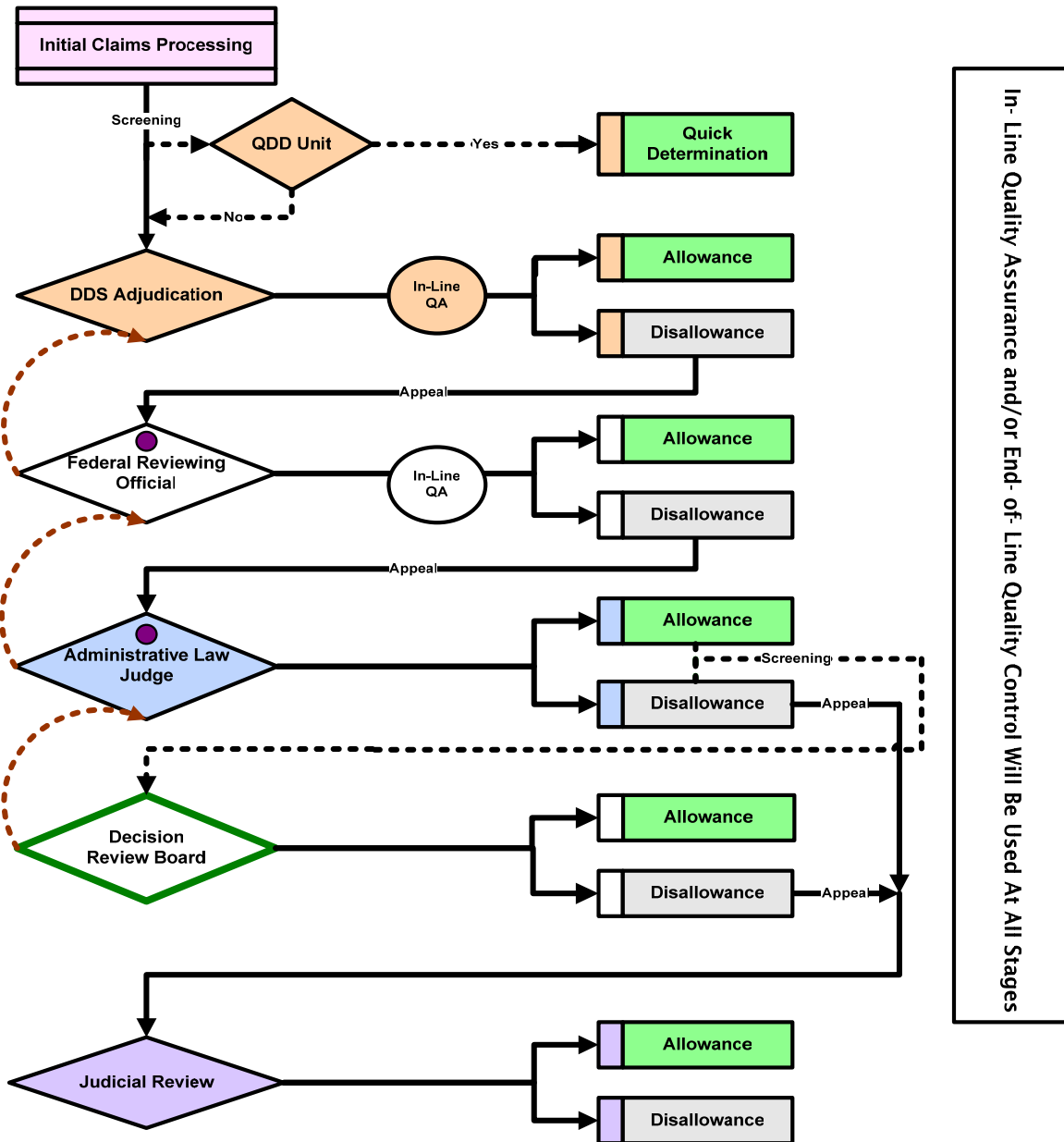


The Disability Service Improvement Process



In-Line Quality Assurance and/or End-of-Line Quality Control Will Be Used At All Stages